Help (User Guide)

Important Note: After login in the application, first you have go to Make Online Payment.

Q 1. Question – How to Enabled JavaScript on Internet Explorer?

Ans - 1.Select the "Tools" menu.

- 2. Select "Internet Options".
- 3. Select the "Security" tab.
- 4. Click the "Custom Level".
- 5. Scroll down and change the Active Scripting setting.
- 6. Select enable option
- 7. Confirm the change.
- 8. Close "Internet Options"
- 9. JavaScript is now enabled.

Q 2. How to do New User Registration?

Ans: Click on new user registration and follow the screen options on New User Registration Form.

- 1. Fill all the mandatory required fields in Personal Information.
- 2. Fill all the mandatory required fields in Address.
- 3. Fill all the mandatory required fields in Login Info.

Q 3. What to do, in case of Forget Password?

Ans: Please follow the below steps:

- 1. Enter your LogIn Id.
- 2. Enter Answer Of Shown Secret Question.
- 3. Select Valid Date of Birth.
- 4. Enter Valid Captcha.
- 5. Click on Submit button.

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Q 4. How to Make Online Payment?

Ans: Please follow the below steps:

1. First Click on the Make Online payment.

Important Note: After Login first click on Make Online Payment tab.

2. Enter the Amount between (Rs.15-1000/-). It is advised to make payment in multiples of 15.and

Click on Pay Now button.

- 3. Click on Pay Now button.
- 4. Click on Print Receipt
- 5. Note down PRN Number
- 6. Click on Continue button.

Q 5. Question - How to download "Digitally Signed 7/12"?

Ans: Please follow the below steps:

- 1. Select District
- 2. Select Taluka
- 3. Select Village
- 4. Search Survey No. /Gat Number.
- 5. Select Survey No. /Gat Number.
- 6. Click on Download Button.
- 7. Payment will be deducted from PRN after download of file.

Q 6. How to user verify 7/12 options?

Ans : Please follow the below steps:

1. Enter Verification number available in downloaded Digitally Signed 7/12. (This Verification number exist in Digitally Signed 7/12 PDF.)

2. Click on Download Button to Download Verification Version/Unsigned Copy. (This copy is only for verification purpose.)

Q 7. - How to download "Digitally Signed Property Card"?

Ans : Please follow the below steps: Currently there is no fee for property card.

- 1. Select Region
- 2. Select District
- 3. Select Office
- 4. Select Village
- 5. If you know exact CTS Number? (Yes / No)
- 6. Enter C.T.S No.
- 7. Select C.T.S No.
- 8. Click on Download Button.

If you have exact CTS number, please choose Yes radio button otherwise select next step.

Q 8. How to see Utilize Payment History?

Ans : Click on Payment Utilization History button.

Q 9. How to see Payment Details for remaining amount?

Ans : Click on Payment Details button.